

Online and phone service Registration form



It's easier and faster to register online, simply scan this QR code or go to nsandi.com/AOPR

**NS
&I**

NS&I
Sunderland
SR43 2SB

nsandi.com

Helpline 08085 007 007

Call us any time or tweet us **@nsandihelp** and we'll be happy to help. We're here in the UK all day, every day. Calls from the UK are free. We may record your call to help us give you the best service.

What you have to do

Complete and sign the form overleaf and return it to us

NS&I online and phone service: complete the form overleaf to register

Thank you for choosing to use our online and phone service. The service is an easy way for you to manage selected accounts and investments with NS&I.

To get started, just complete and sign the form overleaf and return it to us at the address above.

Once we've received your completed form, we'll send you a unique identification number, known as your 'NS&I number'. We'll also send you a temporary password - for your security, this will arrive separately. You can start to use the service when you've received both your NS&I number and password.

Important points to note

- If you recently applied for an investment with NS&I, you will receive a record of this investment. However, your online and phone service will not be active until you receive separate confirmation of your NS&I number. In the meantime you can still deal with us by post if you want to make another investment or cash in. If you have applied for a Direct Saver or Direct ISA, you can only make deposits or withdrawals online or by phone. You will be able to do this once your online and phone service is active.
- When you have received your NS&I number and temporary password, you can start using the service. You'll then be able to:
 - apply for new investments
 - cash in Bonds and Certificates
 - keep track of savings and investments
 - change your personal details
 - change the details of someone for whom you have authority to manage
 - choose to go paperless
 - receive prizes by direct credit to your bank account with notification by email (Premium Bonds only).
- Please ensure that you read and understand the online and phone service terms and conditions (enclosed).

Note, you need to complete and return the form overleaf before we can set up the online and phone service for you. If you have an Investment Account you won't be able to manage it online and by phone. If you are managing on behalf of a child not all services will be available to you. Call us on **08085 007 007** to find out more.

TTT2

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Important

Please make sure you complete sections 1 and 2, then sign and date in section 5. **You must complete these sections in full otherwise we will not be able to register you for the online and phone service.**

You'll also need to complete sections 3 and 4 if you have changed your name or address in the last five years.

Please write in **BLACK CAPITAL LETTERS** inside the boxes. This helps us process your form faster.

1 Your details

title	<input type="text"/>	date of birth	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
surname	<input type="text"/>												
forenames in full	<input type="text"/>												
address	<input type="text"/>												
	<input type="text"/>												
	<input type="text"/>										postcode	<input type="text"/>	

2 Accounts or investments held with NS&I

For additional security, and to ensure the details we hold about you are fully up to date, please confirm all accounts and investments you have with NS&I or manage for someone else.

Name of account or investment	Customer, holder's or account number
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

3 Previous name (if applicable)

If you have changed your name in the last five years (for example after getting married or divorced), give your previous name here.

title	<input type="text"/>
surname	<input type="text"/>
forenames in full	<input type="text"/>

4 Previous address (if applicable)

address	<input type="text"/>												
	<input type="text"/>												
	<input type="text"/>										postcode	<input type="text"/>	

5 Your signature(s)

Please do not tear or cut off this section - you need to return the whole page

		HHH2
signature	<input type="text"/>	date <input type="text"/>
previous signature (if applicable)	<input type="text"/>	date <input type="text"/>