Online and phone service
Forgotten security details

Important

Forgotten your NS&I number or password? Just complete and sign this form and send it to National Savings and Investments, Glasgow, G58 1SB.

Forms will be scanned electronically. Writing in **BLACK CAPITAL** letters inside the boxes helps us process them faster.

1 your details

title

date of birth

surname

forenames in full

address

postcode

Is this your permanent address? yes ☐ no ☐

2 accounts or investments held with NS&I

For additional security and to ensure the details we hold about you are fully up to date, please confirm one of the accounts or investments you have with NS&I.

Type of account or investment held
(for example Premium Bonds)

NS&I, holder's or account number (if known)
You'll find this on any correspondence we've sent you about your account or investment

3 Which security details have you forgotten?

☐ NS&I number

☐ password or security questions

If you've forgotten your NS&I number, we'll send you a reminder. If you've forgotten your password or security questions, we'll send you a temporary password which you can change to one of your own choice, and you'll then be asked to choose new security questions.

your signature

Please do not tear or cut off this section - you need to return the whole page

signature

date