Claim after the death of an NS&I customer

Please use this form to tell us of the customer's death, give details of their NS&I savings and the information to prove who is entitled to claim them and tell us whether the savings are to be kept in NS&I or repaid.

**IMPORTANT INFORMATION – Please read before completing this form**

We will let you know if we need a Grant of Representation (also known as a Grant of Probate or Grant of Letters of Administration) once we receive your completed form. We may ask for this if the customer’s total NS&I savings are £5,000 or over. The Director of Savings also reserves the right to request a Grant of Representation for a claim of any value.

We may also contact you for more information before the savings can be released.

If you send us original documents, we recommend you use a secure service.

A guide to help you through the claims process is available at [nsandi.com/help-to-claim](http://nsandi.com/help-to-claim). You can also call us any time on 08085 007 007 or tweet us @nsandihelp and we’ll be happy to help. We’re here in the UK all day, every day. Calls from the UK are free. We may record your call to help us give you the best service.

### Who should claim and how

<table>
<thead>
<tr>
<th>Were the savings held <strong>Jointly</strong> or in <strong>Trust</strong>?</th>
<th>Yes ▶</th>
<th>The surviving holder or trustee(s) should complete sections 1, 2 and 6. Please send us a registrar’s copy of the death certificate (original or a certified copy).</th>
</tr>
</thead>
<tbody>
<tr>
<td>No ▼</td>
<td></td>
<td>The nominated person should complete sections 1, 2 and 6. Please send us the Nomination Form, if you have it, and a registrar’s copy of the death certificate (original or a certified copy).</td>
</tr>
</tbody>
</table>

Prior to May 1981 customers could **nominate** someone to receive their NS&I savings on their death. Did the customer complete a National Savings Nomination Form?

| No/Don't know ▼ | Yes ▶ | The Executor should complete sections 1, 2, 3 and 6. Please send us a registrar’s copy of the death certificate (original or a certified copy) and the Will (original or a copy certified by a solicitor). |
| Did the customer make a **Will**? | No ▼ | The person appointed or being appointed to administer the customer’s estate should complete sections 1, 2, 4 and 6 and send us a registrar’s copy of the death certificate (original or a certified copy). |

Has a **Grant of Letters of Administration or (in Scotland) Confirmation of Executor Dative** been obtained or is one being obtained?

| No ▼ | | A relative or other person should claim according to this order of priority:  
1. Widow/Widower or surviving civil partner  
2. Children  
3. Parent(s)  
4. Brother/Sister  
5. Other relative or entitled person  
} Equally entitled in Scotland  
This person should complete sections 1, 2, 4, the parts of section 5 appropriate to their claim and section 6. They should also send us a registrar’s copy of the death certificate (original or a certified copy). |

Please go to the next page ▶

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**Please see the end of the form for how to certify a Will or a registrar’s copy of the death certificate.**
1 Personal details of the deceased customer

Title

Customer's surname

All forenames

Address

Postcode

Previous address

(If they had lived at the address above for less than three years)

Previous postcode

Date of birth (or age if not known)

National Insurance Number

Date of death

Place of death

2 Details of all the customer’s NS&I savings

Please send passbooks, Bonds, Certificates or other records, if you have them.

Are any of the savings held jointly or in trust?

Yes (joint)  Yes (trust)  No

Please give the details of each account held as shown on the passbook(s), Bond(s), Certificate(s) or other records, eg the NS&I, holder’s or customer number and the account, Bond or Certificate number(s).

Children's Bonds/Children's Bonus Bonds

Direct ISA, Junior ISA, Cash ISA or TESSA-only ISA

Direct Saver

Fixed Interest Savings Certificates

Guaranteed Growth Bonds

Guaranteed Income Bonds

Income Bonds

Index-linked Savings Certificates

Investment Account

Investment Guaranteed Growth Bonds

Premium Bonds

If any other NS&I savings are held but not listed above, please give the description and any reference number(s).

Are any of these savings covered by a Nomination?

Please note that this does not apply to Premium Bonds, Easy Access Savings Accounts or Individual Savings Accounts (ISAs) which could not be nominated.

Yes  No

3 Complete if there is a Will. If there is not, please complete section 4

Please give the full name(s) of the Executor(s) as shown on the Will.

Do you have or are you obtaining a Grant of Probate or (in Scotland) a Confirmation of Executor Nominate?

Yes  No

Please go to section 6.
### Complete if there is no Will

Do you have or are you obtaining a Grant of Letters of Administration or (in Scotland) a Confirmation of Executor Dative?  
Yes ☐  No ☐

If you have or are obtaining a Grant or Confirmation, please give the full name(s) of the Administrator(s) or (in Scotland) Executor Dative(s).

If you have or are obtaining a Grant or Confirmation, please go to section 6. Otherwise please complete section 5.

### Complete if there is no Will and you don’t have and are not obtaining a Grant or Confirmation

<table>
<thead>
<tr>
<th>(a) Was a husband, wife or civil partner living when the customer died?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their full name and go to section 6.</td>
<td></td>
</tr>
<tr>
<td>If No, please answer questions (b) and (c).</td>
<td></td>
</tr>
</tbody>
</table>

In the rest of this section please include all those who are legitimate, legally adopted or illegitimate, where applicable.

<table>
<thead>
<tr>
<th>(b) Did the customer have any children who were living when the customer died?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their details.</td>
<td></td>
</tr>
<tr>
<td>Full name</td>
<td>Age</td>
</tr>
<tr>
<td></td>
<td></td>
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<tr>
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<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>(c) Did the customer have any other children who died before them but left children of their own?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their details.</td>
<td></td>
</tr>
<tr>
<td>Full name of the customer's child</td>
<td>Full name of the customer's grandchild</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If you have answered Yes to question (b) or (c), please go on to section 6. If not, please answer questions (d) to (g).

<table>
<thead>
<tr>
<th>(d) Was the customer's father living when the customer died?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their full name.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>(e) Was the customer's mother living when the customer died?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their full name.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>(f) Did the customer have any brothers or sisters who were living when the customer died?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their details.</td>
<td></td>
</tr>
<tr>
<td>Full name</td>
<td>Age</td>
</tr>
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<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>(g) Did the customer have any other brothers or sisters who died before them but left children of their own?</th>
<th>Yes ☐  No ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>If Yes, please give their details.</td>
<td></td>
</tr>
<tr>
<td>Full name of the customer's brother/sister</td>
<td>Full name of their child</td>
</tr>
<tr>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

> Please go to the next page
6 Please read and complete in all cases

Please tell us whether you want the savings reinvested, transferred or repaid. Any Premium Bonds held can remain in each prize draw for up to 12 months after the date of the customer's death.

If you are the beneficiary of the savings, you can ask for some or all of the savings to be reinvested or transferred into one or more NS&I accounts rather than repaid. The NS&I account(s) can be one you already have, or a new one you want to open. If it is one you already have, we'll reinvest the money in your account. If it is a new one, we'll send you the brochure and an application form or a transfer form, as applicable. Please note that not all our accounts may be on sale - check our website nsandi.com for those currently on sale before deciding.

Only some NS&I accounts can be transferred into another person's name. Premium Bonds, Children's Bonds and Individual Savings Accounts cannot be transferred. Also Bonds must be transferred as a whole.

If you have any questions about reinvesting, transferring or repayment, call us on 08085 007 007.

6a Reinvestment or transfer

If you are the beneficiary of the savings, do you want to keep some or all of the savings in NS&I?

Yes ☐ No ☐ Please go to section 6b

Do you already have the NS&I account you want to put it in?

Yes ☐ No ☐

If Yes, please complete this table:

<table>
<thead>
<tr>
<th>Type of account</th>
<th>Account, customer or holder's number</th>
<th>Amount to put in £</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

If No, please tell us which new NS&I account(s) you want to open to put the savings in.

6b Premium Bonds - If the customer had any Premium Bonds, please complete this section. Otherwise go to section 6c.

Do you want the customer's Premium Bonds to remain in each prize draw for up to 12 months after the date of the customer's death rather than repaid immediately after this claim is completed?

Yes ☐ No ☐ Please still send us the customer's Bonds, or details of them. The Bond numbers will continue to take part in all relevant prize draws. At the end of the 12 months the money will be repaid as you indicate in section 6c.

Any prizes won will be paid after that prize draw by warrant to the person entitled to the money. We will hold on to any outstanding prizes won until we have completed the claim and then issue them.

6c Repayment

Please indicate how you would like any repayment to be paid.

Paid into a UK bank or building society account ☐ Warrant (like a cheque) ☐

If by warrant, who should it be payable to?

If by payment into a UK bank or building society account, please give its details below.

<table>
<thead>
<tr>
<th>Bank/building society</th>
<th>Name in which account is held</th>
<th>Account number</th>
<th>Sort code</th>
<th>-</th>
<th>-</th>
</tr>
</thead>
<tbody>
<tr>
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Please be careful when providing the bank details. If you enter the wrong details, the payment might be delayed, or credited to the wrong account, and may result in a financial loss.

We will send any warrants to the first address shown on the next page unless you tell us otherwise.

Please go to the next page and sign ▶
6d Your details and signature(s)
Please read the following statement, complete your details and sign. We will only contact the person in the first box shown below unless you tell us otherwise.

I/We believe that the information given by me/us on this form is true and that I am/we are entitled to claim the NS&I savings of the person named in section 1.

Title __________________________ Surname __________________________
All forenames ____________________________________________________
Age, if under 18 __________________________
Address _______________________________________________________
Postcode __________________________
Nationality __________________________
Phone number __________________________
(Please give the one we are most likely to reach you on.)
If you are claiming as next of kin, how you are related to the customer? (Wife, son, brother etc) __________________________
If you are not the next of kin, in what capacity are you claiming? (Executor, Nominated Person, Administrator, Trustee etc) __________________________
Signature __________________________
Date D D M M Y Y Y Y

Title __________________________ Surname __________________________
All forenames ____________________________________________________
Age, if under 18 __________________________
Address _______________________________________________________
Postcode __________________________
Nationality __________________________
Phone number __________________________
(Please give the one we are most likely to reach you on.)
If you are claiming as next of kin, how you are related to the customer? (Wife, son, brother etc) __________________________
If you are not the next of kin, in what capacity are you claiming? (Executor, Nominated Person, Administrator, Trustee etc) __________________________
Signature __________________________
Date D D M M Y Y Y Y

How we use your information
We treat all the information you give us about you and others as private and confidential.
See our privacy notice for full details - available at nsandi.com/privacy-notice or by calling us.

What to do next
When you have filled in the form please send it with all the required documents to:
NS&I, Sunderland, SR43 2SB
The required documents are:
• The documents asked for on page 1
• Passbooks, Bonds, Certificates or other records for each account held, if you have them. Please make sure you make a note of the account, Bond or Certificate numbers and the NS&I, holder’s or customer number, if known, for future enquiries.
Please destroy any Easy Access Savings Account cash cards. Do not send them to us.

Please note any claim for Government Stocks (Gilts) formerly held on the National Savings Stock Register should be made directly to:
British Government Stocks (Gilts), Computershare Investor Services PLC, The Pavilions, Bridgwater Road, Bristol, BS99 6ZW. Call 0370 703 0143 (Monday to Friday between 9am and 5pm). Calls are charged at the same rate as any 01 or 02 call from any UK network, mobile or landline.
Email gilts@computershare.co.uk
Website www-uk.computershare.com/investor/gilts

Certifying copies
If you are sending a copy of the Will or a copy of the registrar’s copy of the death certificate, it must be certified as being a true copy of the original.

Who can certify the copy
The copy of the Will must be certified by a Solicitor.
The copy of a registrar’s copy of the death certificate can be certified by any of the following people: a qualified individual who is currently practising in the legal, financial or teaching profession; a doctor or dentist; a minister of a recognised religion; a civil servant or a prison, police or customs officer.
The certifier must not be related to you by birth or marriage, in a personal relationship with you or live at the same address.

How to certify the copy
Ask the certifier to write on the copy: “I certify that this is a true copy of the original [type of document] belonging to [name].”
Then ask the certifier to sign and date the copy, clearly print their full name, indicate their occupation or the capacity in which they are providing the certification (eg lawyer, doctor or teacher), provide their work address and daytime telephone number and affix any relevant official stamp where available. Members of professions should also give their institute membership number, if possible.