

Data subject access request form

Under the Data Protection Act 1998, you can ask to see personal information that we hold about you. We've designed this form to make the process as easy as possible. You can also use this form to request personal information about someone else, provided you have written authority.

You don't have to use this form to make the request, but you'd need to give us the same details.

Please don't use this form to get general information about your NS&I holdings. You can do that online at nsandi.com, by calling our award winning customer service team free on **0500 007 007**, or by writing to NS&I, Glasgow, G58 1SB.

We don't normally charge for this service, but if we need to we'll contact you first. We may also contact you if we need further proof of identity for you or anyone else named on the form.

If you're not sure that you hold any investments with us, please use our tracing service.

Please write in BLOCK CAPITALS

1 Your details

Full name

Address

Tel no

Date of birth

2 Are you asking to see personal information about yourself or someone else?

Yourself: go to section 5

Someone else: complete sections 3 and 4 then go to section 6

3 If someone else, whose personal information are you asking to see?

Full name

Address

Previous address(es) since the holding was opened. This will help us to ensure our response is complete. (Continue on a separate sheet if you need to)

Tel no

Date of birth

4 What is your relationship with the person in section 3?

Give full details and include this person's written authority for you to make the request on their behalf (either the original document or a certified copy*)

* 'Certified copy' means copies can be certified by a professional person (not retired) such as a banker, authorised financial intermediary, mortgage broker regulated by the local financial services regulator, teacher, doctor, minister of religion or civil servant. The person signing the copy must give their full name, address and occupation.

5 Please give us your previous address(es) since the holding was opened

This will help us to ensure our response is complete. (Continue on a separate sheet if you need to)

6 Please give NS&I as much information as possible about the holdings, including holder's numbers and account numbers held by the person whose information you're asking to see

**7 Which type(s) of personal information are you asking to see?
(tick only those that you require)**

- Copies of application forms, repayment application forms and repayment warrants
- Information that we hold on our marketing database
- Copies of correspondence about your holding
- Information we hold on our banking database
- Recordings of telephone calls (we will need the telephone number(s) from which calls were made or received and the approximate dates and times). Please note not all calls are recorded.

Tel no

date

time

- Other personal information (please describe what you are asking to see and give any other information you think will help us in providing it)
-

8a Declaration

I (print name)

certify that the information given on this form is true. I understand that I may not be entitled to information that reveals details concerning another person, either directly or indirectly. I also understand that NS&I may need to ask for more information about me or the person in section 3 in order to confirm my/their identity and respond to my request.

Signed

Date

8b If you are under the age of 16 you'll also need a parent (or person with parental responsibility for you) to sign here as well

I (print name)

Of (print address)

certify that the person named in section 1 understands the nature of this request.

Signed

Date

What next?

Check that you have signed the form and, if applicable, included:

- written authority from the person named in section 3
- the signature of a parent/person with parental responsibility

Send your application to: Data Protection Officer, NS&I, 1 Drummond Gate, London, SW1V 2QX.
We'll reply within 40 days of receiving all the necessary information from you.

Any questions?

Call us free on **0500 007 007** and we'll be happy to help. You can now call us any time. We're here in the UK all day, every day. Calls from mobiles and some landline providers may not be free. Calls may be recorded.

For NS&I use only

ID verified

DSAR ref

Date