

NS&I sustainable development policy



Purpose

NS&I is committed to sustainable business practice.

We seek to deliver long-term value to our stakeholders in a way that is both financially viable and socially and environmentally responsible.

Ownership

Responsibility for NS&I's sustainable development policy and procedures rests with our Chief Executive, Jane Platt, and the executive management. However, everyone at NS&I has a role to play in helping to meet our aims and objectives in this area.

Framework and commitments

Our sustainable development policy provides a framework for the measurement of our performance and the management of our activities. As a responsible organisation, our aim is to minimise our impact on the environment and maximise ways of promoting quality, integrity and good governance. We are committed to:

- Complying with all relevant legislative and regulatory requirements and associated codes of practice
- Supporting the government's sustainable development strategy, *Securing the Future*, by producing and implementing a Sustainable Development Action Plan (SDAP)
- Supporting Her Majesty's Treasury in its commitment to "raising the rate of sustainable growth, considering environmental protection"

Stakeholder focus and delivery

To help us achieve these goals, our sustainable development policy focuses on six key stakeholder groups: Customers; Employees; Partners; Suppliers; Community; Her Majesty's Treasury.

By concentrating on these groups, NS&I will be able to address the issues most pertinent to sustainable business practice. For example, we will:

- Continue to be transparent, straightforward and fair in all our dealings with our customers
- Encourage employee engagement with our sustainable development commitments, such as recycling and energy efficiency
- Continue to promote diversity and equality in our recruitment policies
- Ensure that all external partners and suppliers are aware of, and support, NS&I's environmental procedures and obligations
- Continue to support community groups and projects
- Meet all Her Majesty's Treasury requirements within the government's sustainable development framework. These requirements relate to nine separate themes, each of which includes a suite of targets and appropriate guidance:
 - Overarching commitments
 - Travel
 - Water
 - Waste
 - Energy
 - Procurement
 - Estate Management
 - Biodiversity
 - Social

Assessment

Our commitments are supported by a programme of continual improvement and assessment, and our performance will be measured against targets over time. This policy, in addition to our SDAP, will be independently evaluated by Deloitte & Touche and will be reviewed on a regular basis. Deloitte & Touche's assessment of our performance will be published each year in our annual report from 2007/08 onwards.

NS&I sustainable development model

